Last Updated: November 4th, 2024

Dickson Law Firm ("we", "us", or "our") is committed to protecting and respecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website [www.dicksonlawfirm.com] and when you use our services.

Please read this policy carefully to understand our views and practices regarding your personal data and how we will treat it. By visiting our site or using our services, you agree to this privacy policy.

1. Information We Collect

We may collect the following types of information when you interact with us: **Personal Information:**

- **Contact details**: Your name, email address, phone number, and mailing address.
- **Payment Information**: If you make a payment for our services, we collect financial information like credit card numbers or bank details.

Automatically Collected Information:

• **Technical Data**: Includes your IP address, browser type, operating system, and usage data, collected via cookies or similar tracking technologies.

Other Information:

• Any other information you provide directly to us through forms, communication channels, or during consultations.

2. How We Use Your Information

We use the information we collect in the following ways:

- **To improve our services**: Your feedback, usage data, and other details help us enhance our service offerings.
- **To communicate with you**: We use your contact information to respond to inquiries, schedule appointments, and send relevant updates.
- For billing and payments: We use your financial data to process transactions for services rendered.

• **To comply with legal obligations**: We may use your information as required by applicable law, regulation, or legal process.

3. Sharing Your Information

We do not sell, rent, or trade your personal data to third parties. However, we may share your data with trusted entities in the following situations:

- Third-Party Service Providers: We may engage third parties to perform services on our behalf, such as IT support, payment processing, or customer service. These third parties are obligated to maintain the confidentiality of your information.
- Legal Requirements: We may disclose information if required to do so by law or in response to valid requests by public authorities (e.g., a court or government agency). If we are legally required to share your personal information, we will make reasonable efforts to notify you unless prohibited by law.

4. Data Security

We have implemented appropriate technical and organizational measures designed to secure your personal information and to prevent unauthorized access, use, alteration, or disclosure. However, please note that no method of transmission over the Internet or method of electronic storage is 100% secure.

5. Retention of Data

We will retain your personal information only for as long as necessary to fulfill the purposes we collected it for, including for the purposes of satisfying any legal, accounting, or reporting requirements.

6. Your Data Protection Rights

You have certain rights regarding the personal information we hold about you, including:

- Access: You can request copies of your personal data.
- Correction: You can ask us to correct or complete inaccurate or incomplete data.
- **Deletion**: You can request that we delete your data where there is no legal obligation for us to retain it.
- **Objection**: You may object to our processing of your data under certain circumstances.

7. Use of Cookies

Our website uses cookies to enhance your experience. Cookies are small files that are stored on your device. You can control cookie settings via your browser.

8. Links to Other Websites

Our website may contain links to third-party sites. We are not responsible for the content or privacy practices of those sites. We encourage you to review the privacy policies of any third-party websites you visit.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, technology, or legal requirements. We encourage you to review this policy periodically to stay informed about how we are protecting your information.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Dickson Law Firm

18405 East Petroleum Drive, Suite C. Baton Rouge, LA 70809 Phone:225-369-9922